

#### UTTARAKHAND GRAMIN BANK (प्रायोजक भारतीय स्टेट बैंक)

(SPONSORED BY STATE BANK OF INDIA)

Uttarakhand Gramin Bank, Dehradun (herein after referred to as 'The Bank') invites applications from retired office assistant and officers of RRB/PSB/SBI for Business Correspondent Supervisor (retired office assistant to scale III officer) to monitor and to provide handholding support to the CSPs for one year, (extendable on annual basis for one year, subject to satisfactory performance to be evaluated by the Bank). Interested candidates must send the application by post or deliver by hand to

The General Manager (Administration), Uttarakhand Gramin Bank, Head Office – 18, New Road, Dehradun - 248 001 Tel - 0135 -2710660, 2710661

scanned copy of the application form along with Self-attested copy of PAN CARD, Aadhar Card, Marksheet/ Degree of Post-Graduation/ Graduation, certificate of CAIIB, JAIIB, Domicile Certificate, relieving letter from the last organization served, Certificate issued by the parent organization on prescribed format. application form (along with annexures) should be mailed to <u>fi@ho.ugb.org.ln</u> The eligible list of candidates will be intimated about the date of interview.

The application can be downloaded from our bank website www.uttarakhandgraminbank.com. The last date for submission of applications at above-mentioned address is 25.07.2023 up to 5 p.m. Applications received after the last date will not be entertained.

The Bank shall have the right to cancel and/or extend the time line for submission of application if required. Further, the Bank reserves the right to accept or reject any application, or all the offers without assigning any reason thereof.

The engagement will initially stand for the period for one year, however, the appointment may be renewed for next 12 months on the same terms and conditions, subject to the satisfactory assessment in the annual review of the performance of the Business Correspondent Supervisor.

The Bank reserves the right to alter the schedule reflected in this document or to change the process or procedure to be applied. The Bank also reserves the right to decline to discuss the matter further with any party expressing interest. No reimbursement of cost of any type will be paid to any person submitting their application.

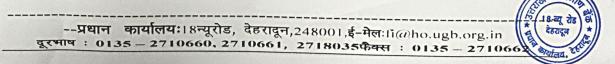
On receipt of intimation from the Bank regarding acceptance of the Application, the successful candidate shall be bound to implement the Contract from the date specified therein. The successful candidate shall sign an agreement in accordance with the extant provisions and shall be liable to pay the appropriate and required stamp duty amount on the said agreement in accordance with the Stamp laws in force in Uttarakhand. The original Agreement will be retained by the Bank and certified copy of Agreement will be retained by the successful candidate.

#### TERMS AND CONDITIONS FOR ENGAGEMENT OF BUSINESS CORRESPONDENTS SUPERVISER (BCS)

The start date for application: 13/07/2023

The last date for application: 25/07/2023 (5:00 PM)

<u>Details of the Posts</u>-Business Correspondents Supervisor (BCS)-04 (For all districts except nainital, u s nagar, and haridwar)





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S.No.	Particulars ·	Remarks
i)	Proposal for engagement	Engagement of retired officials as Business Correspondent Supervisor (retired office assistant to III officer) minimum 60 CSPs to be allotted to each BCS.
ii)	Engagement type	Engagement for full time works as per the banking hours.
iii)	Eligibility	retired from the office assistant to officer scale III (Length of service as an office assistant must be at least 15 years) The engagement shall be up to the maximum age of 65 years, subject to other conditions regarding renewal of contrct. As such the ex office assistant / officer should not be more than 63 years of age at the time of engagement.
iv)	Process of engagement	<ol> <li>Application will be invited through our bank's website and simultaneously displayed on Notice Board at ROs and Head Office.</li> <li>Interview weighted by maximum 50 Marks &amp; 50 Marks to be kept for other parameters</li> </ol>
v)	Period of engagement	Two-years subject to annual review
vi)	Income Tax	Income tax and any other tax liabilities on remuneration will be deducted as per prevailing rate (s) mentioned in the IT Rule.
vii)	Identification of role / responsibilities / Job profile for BC Supervisor	<ul> <li>Provide guidance and training to the CSPs on banking practices and improve compliance report of BCs / CSPs on various Bank's instructions.</li> <li>Inspect and monitor the activities at CSPs/BCs at regular intervals i.e., at fortnightly intervals or decided by the Head office time to time. BC Supervisor are supposed to do one financial/ non-financial transactions through AEPS or Micro ATM during the visit and will submit the report to RO on prescribed format/ on online portal/Applications (annexure-I)</li> <li>Ensure maintenance of prescribed registers, display of uniform signboard, display of DO and Don'ts, display list of available service and product details at CSP locations on prescribed format and ensure to display details of all the CSPs linked with the branch on prescribed format at all the branches.</li> <li>Escalate operative issues of CSPs to higher authority.</li> <li>Ensure resolution of CSP issues quickly.</li> <li>Provide feedback to RO team to improve efficiency of BC channel.</li> <li>Send alerts to RMs on critical issues.</li> <li>Improve financial literacy training to BCs / CSPs in handling of new products.</li> <li>Activating inactive BCs / CSPs.</li> <li>Report instances of CSPs marketing products that compete with our Bank products.</li> <li>Accelerate linking of Aadhar, Mobile seeding in FI account.</li> <li>Monitor activation of Micro ATMs supplied to BCs for issuance of Green PIN and activation of RuPay Cards.</li> <li>Helping and imparting job knowledge to the CSPs for acquisition of the BC/BF Certification from IIBF.</li> <li>Helping and imparting job knowledge to the CSPs for acquisition of the Debt Recovery Agent (DRA) qualifications to supplement the Bank's recovery efforts.</li> <li>Carry weekly review of CSP'S performance with district coordinators (Corporate BC) and submit report to HO.</li> <li>Any other task assigned by the Bank related to the BC Channel.</li> </ul>



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viii	Remuneration Matrix -BCS /Chief BCS	For BCS (retired office assistant to Scale III) including officers of other RRB/PSBs, appointed as Business Correspondent Supervisor, for CSP visits Rs 30000/- plus Maximum Rs 8000/- as travel expenses per month on the basis of certificate/petrol-bill.								
		Criteria	Number of CSPs Visits	Remuneration details						
		Each CSP is to be visited by the BCS every month. CSPs	50 and more visits at allotted CSPs	Full remuneration						
		not visited in the previous month need to be necessarily	40 and up to 49 visits	80% of the remuneration						
		visited in the current month	30 and up to 39 visits	70% of the remuneration						
		else only 50% remuneration will be paid.	Below 30 visits	50% of the remuneration						
		Further, if CSP visits by BCS is I and thereafter the services of BC	ess than 30 for 2 months, letter to be will be terminated.	be issued giving notice of Imonth						
		target assigned by the RO unde Remuneration to BCSs to be pai	I paid to the BCS who will achieve or SSS (PMJJBY, PMSBY, APY and in the first week of the following CSP visits done by him during the	d PMJDY).  month. BCS will be required to						
x)	Other facility /Provisions during engagement as BC Supervisor/ Chief BC Supervisor	period of each one year leave, intervening Sundaright in its discretion to consideration the admengagement period will the leave, it may be enexpenses). Regional Mathe BC Supervisor.  The Retired Officers will the period of their control The Retired Officers will period of engagement.  PF/Bonus/Pension/Arreapurpose of superannuation income Tax: Income Tax per prevailing rates menored.  Termination of contract shall not be considere cancel/terminate the considered.	ers shall be entitled to leave of 30 (will accrue in month end). For the ays/Holidays shall not be included, or either grant or reject the appoint inistrative exigencies. The lead lapse. However, if it has been on acased at the rate of monetary contager will be the competent authorized and accupate any assignment with a actual service in the Bank. If not exercise any Administrative/ens: The contractual period will not it in benefits/PF/Bonus etc. For any other tax liabilities on remaining the linear tax rules. The engagement of Retired officient as a case of re-employment contract of the engagement at an an option of 30 days' notice periods.	the purpose of computation of The Bank shall have absolute lication for leave taking into we not availed during the account of the Bank declining amponents (other than travel fority to approve the leave of any other organization during a Financial Powers during the be reckoned as service for the uneration will be deducted, as a sassistant/Officers in the Bank in the Bank. The Bank may						





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remuneration in lieu thereof. General Manager will be the competent authority to approve the discontinuation/ termination of contract with the Retired Officers engaged.

- Execution of agreement for contractual engagement: The Retired Officers will execute a stamped undertaking before taking up the assignment.
- An agreement shall be entered into with each officer specifying the penalty clauses as may be decided by the appointing authority

Bank reserves the right to put in place a system in place to check the attendance of concerned officer.

Candidates are requested to fill the application form, and send a scanned copy of the application form along with Self-attested copy of PAN CARD, Aadhar Card, Marksheet/ Degree of Post-Graduation/ Graduation, certificate of CAIIB, JAIIB, Domicile Certificate, relieving letter from the last organization served, Certificate issued by the parent organization on prescribed format.

All application form (along with annexures) should be mailed to <u>fi@ho.ugb.org.in</u> The eligible list of candidates will be intimated about the date of interview.

At the time of interview, all original documents should be produced for verification purpose.



# Application for the engagement of retired officers as Business Correspondent Supervisor (BCSs) on contract basis in Uttarakhand Gramin Bank.

To
The General Manager (Administration)
Head Office
18 New Road
Dehradun

Paste (not to staple) A recent passport size photograph here and sign across in full with date

Madam / Dear Sir.

I submit herewith my application for the post of Business Correspondent Supervisor (BCSs) on contract basis in Uttarakhand Gramin Bank. I have read the Role, Responsibilities and Functions relating to the post and advise that they are acceptable to me.

1.	Applied for the post of:												
	Business Correspondent Supervi	sor		assista				RRB/SI	31/				
	(BCS)		and of	ficers o	of othe	er PSB:	S						
2	Full Name Shri / Smt / Kum (in I	Block Let	etters as per Bank records):										
3	Father's / Husband's Name:												
	4. Employee ID												
5.	Date of Birth: (DD/MM/YYYY)	*		J									
ļ	* Applicants should be more than	60 years	and los	g than	62	6			c				
eng	agement.	100 years	and les	s man	os yea	ars of a	ge as	on date	10 5				
6.	Joined the	Bai	nk		as_						on		
7.	Retired from (Parent Bank):	Г	LICD										
	( aren Bank).		UGB										
8.	Date of Retirement: (DD/MM/	(YYYY)											
Г					_								
					_								
0	Retired as (Please Tick), MM	CC III / N	11100	11 /11 40	10 11	2000							

- P. Retired as (Please Tick): MMGS-II / MMGS-II / JMGS-I/ OFFICE ASSISTANT
- 10. Name and Code no. of Bank / Branch where from receiving pension:



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Market					ate o	f ret			cover	ring			n 5 y	ears:		Off	ice/E	Branch
Sl. No					ate o	f ret			cover	ring			1 5 ye	ears:		Off	ice/E	Branch
Sl. No					ate o	f ret			cover	ring			1 5 ye	ears:		Off	ice/E	Branch
Sl. No 1. 2. 3.	A	ssign	nmen	nt	ate o	f ret	Fro	om	•	ring			n 5 ye					Branch
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First	
Second	
Third	

For PSB Employees will provide the name, address, and contact details of DPD and Vigilance Clearance issuing authority.

Declaration: I hereby declare that:

Date:

- 1. I retired from the Bank's service on attaining superannuation and not under Voluntary Retirement Scheme or Exit Option Scheme.
- 2. No punishment / penalty was inflicted on me during last five years of my service in the Bank preceding my retirement.
- 3. No case of CBI or any other Law Enforcement Agency is pending against me.
- 4. I am physically fit to carry out duties of the Business Correspondent Supervisor (BCS) including continuous travel for duties.
- 5. I shall execute a standard Non-Disclosure Agreement in Banks format.
- 6. I further declare that all statements made in this application are true, complete and correct to the best of my knowledge and belief. I understand that in the event of any information being found untrue or incorrect at any stage of my not satisfying any of the eligibility criteria according to State Bank of India, my candidature / engagement is liable to be cancelled.
- 7. Further, I will not claim any extension of contract as a right.

Place: Signature:

Name of the Applicant:

# (On bank's letter head)

This is to certify that sri/smt
He/ She is having Years of experience as office assistant/asst.  Manager/manager/senior manager.
He is also having years of experience in financial inclusion Department at administrative offices in our bank. (if applicable)
No major penalty was/has been imposed on him/her till his/her retirement. He/She availed Medical Leave fordays in the last year of his/her service.
This certificate has been issued at the specific request of Sri/Smt

Date:

Place:

authorized signatory

With seal

